

General conditions of La Pélonie campsite**Conditions of Reservation: A booking is only final upon receipt of:**

The signed reservation form,

The deposit: **25% of the total cost of the stay + 10€ handling fee + cancellation insurance (optional), for a rental.**

Confirmation of the stay by La Pélonie campsite.

Conditions for rental of a static caravan:

During the months of July and August, rentals are by the full week, Saturday to Saturday.

The rental is available on the day **of arrival from 3pm and must be vacated before 10am.**

Warning: for reasons of health and safety, the number of people must not exceed the number specified in the type of accommodation rented:

An additional fee of 5€ per night and per additional person will be requested for static caravans: this is under specific conditions and after having been authorised by one of the managers.

Any change to the number or identity of the people initially booked must be announced before your arrival.

Rules of the stay: All stays must **be paid for 30 days before the set date of arrival, without reminder.**

If the stay has not been fully paid for within this time limit, the rental will be deemed cancelled, and La Pélonie campsite will retain the previously paid balance.

If the reservation is made less than 30 days before the start date of the stay, the full sum of the rental must be paid for when making the booking.

No refund will be given in the event of a delayed arrival or a change to the anticipated departure date.

A security deposit of 320€ must be paid on the day of your arrival including 250€ against loss, breakage, and damage of equipment, as well as 50€ for cleaning, 20€ for the gate.

The client is responsible for the final cleaning of the rental. A cleaning fee of 50€ may be billed to the client if they have not correctly carried this out.

The cleaning fee is mandatory for any departure outside the reception's opening hours.

Reception is open 8.30am – 12:30pm and 2pm – 8:00pm.

You can ask to pay the cleaning fee of 50€ on the day of your arrival if you do not wish to do any cleaning upon departure.

Cancellation and Cancellation/Interruption Insurance

Cancellation insurance is optional.

We strongly recommend that you take out insurance to benefit from refunded costs of stay (according to the General Conditions of the Insurance).

The campsite will not be held responsible in the event of cancellation or interruption to your stay. Accordingly, this will result in no refund being given on the part of the campsite.

The insurance premium must be paid in full when booking the stay, and is not refundable. **3.5% of the total price for a static caravan**

The cancellation / interruption insurance will refund in full sums paid before arrival, and the amount for the unused portion of the stay, calculated on a pro-rata basis, in the event of an early departure. (Excludes handling fees and visitor's tax).

In the event of an incident, you must inform the company within 5 days.

The full general conditions of cancellation are available upon simple request, or can be consulted online at:

<http://www.campez-couvert.com>

A cancellation request will only be acknowledged if sent by registered letter.

Conditions of admission: To be able to stay on the campsite or to visit you need to have been allowed in by the manager and to have checked in at reception with a valid ID. Breaching this rule could lead to the eviction of the concerned family.

Pets: Vaccination card compulsory. It must be up to date. Dogs must be kept on a leash. Animals must under no circumstances be left alone on the campsite. An additional fee of 3€ per night and per animal will be required.

Dogs of categories 1 and 2 are forbidden on the campsite. EXCEPTION: PETS ARE NOT ALLOWED in the following mobile-homes : ACACIA, CHENE, LASCAUX, SARLAT.

Vehicle: One vehicle per rental or camping pitch. An additional fee of 4€ per additional vehicle will be required.

The client agrees to adhere to the campsite's rules: Motorised vehicles are bound by a speed limit of 10km/h, and not permitted on the campsite between 11pm – 7am. Clients must respect their neighbour's right to rest from 11pm onwards.

Visitors: Visitors are allowed under the responsibility of their host, after having first announced their presence to reception and, if necessary, paid the 4€ service charge.

Insurance : La Pélonie campsite will not be held responsible in the event of damage caused by falling branches, storms or theft.. It is the tenant's responsibility to purchase insurance covering civil liability and general damages.

The campsite will not be held responsible for external events that consequently lead to you having to shorten or cancel your stay.

Image reproduction rights : By agreeing to the terms in place, you authorize the campsite to use videos and / or photos of yourself and all participants of the stay who could be taken during your holidays, for the campsite's publicity needs (booklet, website, ad insert...) and for an unlimited period.

Preference : Throughout your reservation, you will receive a pitch number. Nevertheless, this pitch number isn't subject to contract, and thus it won't be share with you before your arrival.

Dispute-resolution procedure :

According to the article L 1612-1 of the Consumption code concerning « the dispute-resolution procedure of consumption », our customers have the right to resort to the mediation service offered by the SARL DE LA BOURGIE « camping de la Pélonie », regarding the amicable settlement of a possible dispute with the owner of the campsite. This service is called MEDICYS. It can be reached : - online : www.medicys.fr - through email : contact@medicys.fr post : MEDICYS- Centre de médiation et règlement amiable des huissiers de justice- 73, Boulevard de Clichy, 75009 – Paris » or over the phone : 0149701593

Signed in (name of town)

Signature (please write "LU et APPROUVE", meaning "I have read and agree to the terms", in front of your signature.

General conditions of La Pélonie campsite**Conditions of Reservation: A booking is only final upon receipt of:**

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The deposit: **50€ fixed amount, + 10€ handling fee + cancellation insurance (optional), for a camping pitch.**

Confirmation of the stay by La Pélonie campsite.

Conditions for campsite pitches:

The camping pitch is available on the day of arrival **from 2pm and must be vacated before 12am on the day of departure.**

Vacating the pitch after 12pm will result in you being charged for an extra night's stay.

Rules of the stay **Any outstanding sum must be paid for on the day of your arrival at the campsite.**

No refund will be given in the event of late arrival or a change to your anticipated departure date. The management reserves the right to re-lease the pitch. If you wish to extend your stay (dependent on availability), additional days are to be paid for at the end of what was initially to be your final day.

The number of people must not exceed the number specified, max. 6 people per pitch.

A 20 euro deposit will be asked on the day of your arrival for the key to the car gate.

Reception opens from 8.30am to 12.30pm and from 2pm to 8pm.

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The insurance premium must be paid in full when booking the stay, and is not refundable. **3.5% of the total price for a camping pitch.**

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